



# RETURNS FORM

Name:
Address:
Postcode:
Contact Telephone No:
Sales Order No./Date:

Telephone: 020 3239 4166  
E-mail: [shoe@danddboysshoes.co.uk](mailto:shoe@danddboysshoes.co.uk)  
Website: [www.danddboysshoes.co.uk](http://www.danddboysshoes.co.uk)

**RETURNS... within 28 days of purchase in the original condition.**

Qty	Description of Product	Reason for Return (please circle)	Exchange or Refund? (please state)
		1 2 3 4 5	
		1 2 3 4 5	
		1 2 3 4 5	
		1 2 3 4 5	

1. Incorrect item sent. 2. Faulty. 3. Wrong size ordered. 4. Wrong colour ordered. 5. Other.

Other:
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## EXCHANGE / RE-ORDER

Refunds for faulty goods and incorrect items sent to you will be processed according to D&D Boy's Shoes terms and conditions that can be found on our website. For all exchanges and re-orders we may contact you directly to discuss any issues you have and assist you with your new requirements. Please note that all postage fees will need to be absorbed (including re-delivery fee) by the customer.

Please ensure you have provided a daytime telephone number so that we can contact you.

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## Returns Dept.

Please do send the filled form to [shoe@danddboysshoes.co.uk](mailto:shoe@danddboysshoes.co.uk) with subject heading 'RETURN'. On receiving the form, we will send you an email with all the required information needed to return the item. We are here to be of assistance.